

Once you have registered for a Customer Self Service (CSS) account (refer to guide: How to Register for a CSS Account), you can apply for permits online.

CSS has an option to "Create Template." Creating a template allows you to use a pre-filled application to save time when applying for a permit. The template is created for each specific permit type and takes only a few minutes to set up.

For example, if you are replacing a water heater, you can create a template that is specifically for water heater permits. If applying for a Special Operation Event permit that occurs annually, you can create a template for that can be used when you apply for the same permit the following year.

Go to the CSS home page: https://portal.encinitasca.gov/CustomerSelfService#/home

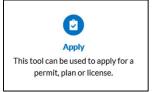
Login



Enter your username and password and click on "LOG IN."

Log In	
*Username	
* Password	
Remember Me	
Log In	
Forgot your password? Reset it	
Don't have an account yet? Register Here	

From the home page, choose Apply.



Type in the first few letters of the permit type. (i.e.) "event"

Choose your permit type. For this example, we are choosing "Special Operation Event 2,000(+) Attendees."

event	
Special Operation Event 2,000(+) Attendees	

Click on Apply

Special Operation Event 2,000	(+) Attendees	Арг
Category Name:	Description:	
Events	Major Event 2,000 or more Attendees	

Click on Create Template.

LOCATIONS Click on "NEXT." You will choose the location later in this process.					
Location	×				
Add Location					
+					
Create Template					

Enter a Template name (e.g. Encinitas Annual 10K), then Save Template.

Create Template	
*Please enter a template name	Encinitas Annual 10K
Note: Attachments cannot be save	d in a template
	Save Template Cancel

Click on Ok to continue through the stepper process to create your Template.

Success	
Save has been successful.	
Go to My Templates	Ok

This appears at the top of the screen.

Updating Encinitas Annual 10K Template

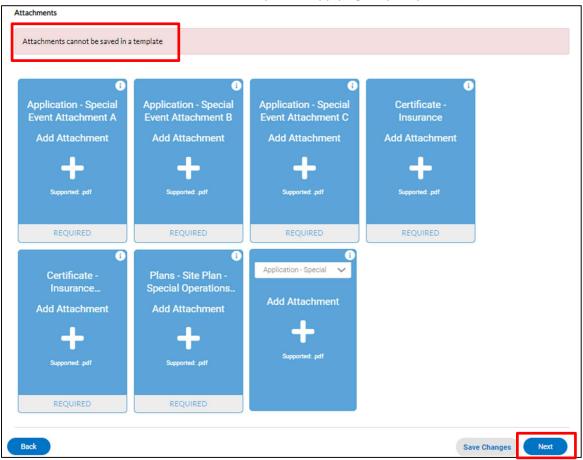
Continue through the process. The Applicant is the default Contact. Add additional Contacts by clicking on the + in Add Contact tile. Click Next when done.

CONTACTS		
Applicant L Test (You) 505 Vulcan, Encinitas, CA, United States, 92024	Agent	
ack		Save Draft

Enter details about your event. Advance to the next page, choose "Next."

MORE INFO					Top Main N
	*Select Event Location:	Coast Highway 101 - Nor	th	~	top Main P
	If Other, Please Describe:				
	*Select Event Site Type:	Street		~	
Please Enter	Event Date And Time(s): Details				
+ Add Row					•
🖍 Edit 📋	DateStart 04/27/2021	DateEnd 04/27/2021	TimeStart 0430	TimeEnd 1330	

Note: You will not be able to save Attachments when creating a Template. Skip this page and choose "Next." (You will be able to save Attachments when you are applying for your permit.)



Save your changes.

You have created a Template for a Special Operation permit called "Encinitas Annual 10K."



To find your Template, go back to the home page and choose Apply.



Choose "Show My Templates."

Application Assist	ant				
Search for application nam	mes and keywords				٩
삶 All	L≥ Trending	Lo My History	Business License	🖪 Permit	👖 Plan
> Show Categories					Show My Templates

Choose the Template you just created and Apply.

(Template: Encinitas Annual 10K) Special Operation Event 2,000(+) Attendees				
Category Name: Events				

You can use this template each time you apply for this permit.