

# VA San Diego Healthcare System Resource Guide

Page 1 of 13 Rev. 1.22.2018 - AS

### **VETERANS HEALTHCARE ADMINISTRATION**

### **Basic Eligibility Requirements for VA Healthcare:**

- Verified active duty military service
- Separation status of under Honorable or General Under Honorable conditions
- 24 months of continuous active duty service after 9/7/1980 (min. service requirement of one day prior to this date)

The VA encourages all Veterans to apply for healthcare benefits so that enrollment eligibility can be determined on an individual basis, as there are a number of exceptions to the basic requirements.

### **VA Health Benefits and Enrollment:**

.VA Medical Center La Jolla 3350 La Jolla Village Drive, San Diego, CA 92161 858.552.7523 VA Oceanside Clinic 1300 Rancho del Oro Road, Oceanside, CA 92056 760.643.2059 (call for appointment)

To apply for VA Healthcare Benefits, complete the **VA Form 10-10EZ** "Application for Health Benefits" and submit it to the Health Benefits and Enrollment office or on-line at <a href="https://www.1010ez.med.va.gov">www.1010ez.med.va.gov</a>

**DD-214:** To obtain a copy of a service record, complete Standard Form 180 - "Request Pertaining to Military Records" or apply on-line at <a href="https://www.archives.gov/veterans/military-service-records">www.archives.gov/veterans/military-service-records</a>

VA 101 for Veterans and Families: Learn how best to navigate the VA San Diego Healthcare System. RSVP to Karin Kupka 760.643.4841

- La Jolla Medical Center (Conference Room 1525A) 1<sup>st</sup> Tuesday of the month from 1030 1200
- VA Oceanside Clinic in Oceanside (Conference Room B) 3<sup>rd</sup> Wednesday of the month from 1500 1630

### **VETERANS BENEFITS ADMINISTRATION**

VA Regional Office – Mission Valley 8810 Rio San Diego Drive San Diego, CA 92108 800.827.1000 To apply for VA financial benefits, complete **VA Form 21-526** - "Veteran's Application for Compensation and/or Pension" or on-line at <a href="https://www.ebenefits.va.gov">www.ebenefits.va.gov</a>

Service Connected Compensation: If a disability is the result of an injury, disability, or an event in military service.

### **Non-Service Connected Pension Eligibility:**

- Age 65 or older OR are permanently and totally disabled,
- Active duty service with at least one day during a period of war,
- 24 months of continuous active duty service after 9/7/1980 (min. service requirement of one day prior to this date), AND
- Income and net worth does not exceed the annual income limit of \$13.855.

**GI Bill**: To apply for the GI Bill the complete **VA Form 22-1990** – "Application for VA Education Benefits" or on-line at <a href="https://www.gibill.va.gov">www.gibill.va.gov</a> For more information on education and vocational benefits: 888.442.4551

**Discharge Upgrade:** A review of military discharge may be requested using **DD Form 293** "Application for the Review of Discharge from the Armed Forces of the United States"

**VA Healthcare Eligibility Review for OTH/BCD**: Request may be submitted by mail using **VA Form 7131** "Exchange of Beneficiary Information and Request for Administrative and Adjudicative Action"

**Re-starting Benefits:** If existing VA benefits have been stopped due to incarceration, "release papers" must be presented to the VA Regional Office upon release from custody in order to restart your benefits.

### **VETERANS SERVICE ORGANIZATIONS**

Organization	VAMC La Jolla (1 <sup>st</sup> Floor)	Mission Valley Clinic (1st Floor)
American Legion	858.642.6452	619.400.5301
Disabled American Veterans	858.642.6454	619.299.6916
Military Order of the Purple Heart		619.400.5317
Paralyzed Veterans of America	858.642.6456	619.400.5320
Veterans of Foreign Wars	858.642.6457	619.400.5322

Visit these Organizations for assistance with filing claims for VA benefits or applying for a discharge upgrade

San Diego County Veteran Service Office: 858.694.3222 / 760.643.2049 (Oceanside) / 760.740.5572 (Escondido)

San Diego County South Region Military and Veterans Resource Center: 619.731.3345

**Veterans Association of North County:** 760.722.1510

# **OTHER BENEFITS**

Page 2 of 13 Rev. 1.22.2018 - AS

Public Assistance Info Line 866.262.9881

**SSI / SSDI** 800.772.1213

MediCal / General Relief 866.262.9881

State Disability Insurance 800.480.3287

CalFresh (Food Stamps / EBT) 866.350.3663

> MediCare 800.772.1213

### For assistance with benefits applications:

**Social Security Benefit Clinic** 

Neil Good Day Center 299 17<sup>th</sup> Street San Diego, CA 92101 619.234.3041

**Disability Help Center** 

1833 4<sup>th</sup> Avenue San Diego, CA 92101 619.282.1761 **Legal Aid Homeless Advocacy Clinic** 

St. Vincent De Paul 1501 Imperial Avenue San Diego, CA 92101 619.233.8500

**Consumer Center for Health Education & Advocacy** 

1764 San Diego Avenue #200 San Diego, CA 92110 877.734.3258 **Friend to Friend Program** 

Episcopal Community Services 2144 El Cajon Blvd San Diego, CA 92104 619.955.8217 x17

MyBenefitsCalwin.org

Online applications for MediCal, General Relief, CalFresh and Low Income Health Program

# **EMPLOYMENT / VOCATIONAL RESOURCES**

VA Wellness and Vocational Enrichment Clinic (WAVE)

8989 Rio San Diego Drive, Ste 360 San Diego, CA 92108 619.228.8001

**Central Downtown Library Career Center** 

330 Park Blvd, 5th Floor, Rm 555 San Diego, CA 92101 619.231.4289

**North County Inland Career Center** 

463 North Midway Drive Escondido, CA 92027 760.871.1962

**East County Career Center** 

924 East Main Street El Cajon, CA 92021 619.590.3900

VVSD Metropolitan Employment Program

4141 Pacific Highway San Diego, CA 92110 619.393.2080

Semper Fi Fund

www.semperfifund.org

760.519.6984

**USA Cares** 

www.usacares.org 800.773.0387

**Folds of Honor Foundation** 

www.foldsofhonor.org

918.274.4700

Interfaith Community Services Workforce Development

550 W. Washington Avenue Escondido, CA 92025 760.489.6380

Able Disabled

**Homeless Veterans Techworks** 

521 Grape St.
San Diego, CA 92101
619.269.9351

**North County Costal Career Center** 

1949 Avenida Del Oro, Suite 106 Oceanside, CA 92056 760.631.6150

**Metro Career Center** 

3910 University Ave # 300 San Diego, CA 92105 619.516.2200

VVSD North County Employment Program

649 W. Mission AVE, STE 9 Escondido, CA 92025 760.740.5604 PATH Homeless Veterans Reintegration Program

299 17th Street San Diego, CA 92101 619.810.8612

**Second Chance** 

6145 Imperial Avenue San Diego, Ca 92114 619.234.8888

**South Metro Career Center** 

4389 Imperial Avenue San Diego, CA 92113 619.266.4200

**South County Career Center** 

1111 Bay Boulevard, Suite E Chula Vista, CA 91911 619.628.0300

VVSD Southeast County Employment Program

401 Mile of Cars Way, STE 300 National City, CA 91950 619.791.3356

# FINANCIAL RESOURCES

**Operation Home Front** 

www.operationhomefront.net 855.282.0960

**Salute Heroes Org** 

www.saluteheroes.org/ 703.921.4605

**America's Fund** 

www.americasfund.org 202.412.0611 **American Legion** 

415.431.2400

Must have Dependent Children in Household

UnmetNeeds.com (VFW)

www.unmetneeds.com 800.839.1899

**National Military Family Association** 

www.nmfa.org 703.931.6632

Page 3 of 13 Rev. 1.22.2018 - AS

## **MEDICAL CARE**

VA Patient Aligned Care Team (PACT) Clinic – AKA Primary Care Call Center: 07:30 – 15:45 (M – F) / 858.552.7475 or 619.400.5050

La Jolla Clinic	Mission Valley Clinic	Sorrento Valley Clinic	Homeless - Patient Aligned Care
3350 La Jolla Village Drive	8810 Rio San Diego Drive	10455 Sorrento Valley Road	Team (H-PACT)
San Diego, CA 92161	San Diego, CA 92108	San Diego, CA 92121	Clinic for Chronically Homeless
858.552.7475	619.400.5050	858.552.7475	Veterans who are not assigned a
Social Worker: 858.642.3003	Social Workers: 619.400.5112 619.680.1718	Social Worker: 858.354.3719	PCP Social Worker: 858.646.8161
Imperial Valley Clinic	Chula Vista Clinic	Escondido Clinic	Oceanside Clinic
1600 South Imperial Ave, Ste 1	865 Third Avenue	815 E. Pennsylvania Avenue	1300 Rancho del Oro Road
El Centro, CA 92243	Chula Vista, CA 92910	Escondido, CA 92025	Oceanside, CA 92056
760.352.1506	619.409.1600	760.466.7020	760.643.2000
Social Worker: 760.352.1506	Social Worker: 619.476.6062	Social Worker: 858.354.3719	Social Worker: 760.643.4841

<sup>\*\*\*</sup>Please call in advance to confirm Social Work availability prior to presenting to the assigned PACT clinic

**VA Telecare Advise Nurse:** (24/7) / 877.252.4866 **VA Pharmacy:** 858.552.7450 **Pharmacy Refill Line:** 858.552.4390

# **FAMILY HEALTH CENTERS OF SAN DIEGO (NON-VA MEDICAL CARE)**

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Beach Area FHC	Chase Ave FHC	Chula Vista FHC	City Heights FHC	Diamond FHC	Downtown FHC
3705 Mission Blvd	111 W. Chase Ave	251 Landis Avenue	5454 El Cajon Blvd	4725 Market Street	1250 6th Avenue
San Diego, CA 92109	El Cajon, CA 92020	Chula Vista, CA 91910	San Diego, CA 92115	San Diego, CA 92102	San Diego, CA 92101
619.515.2444	619.515.2499	619.515.2500	619.515.2400	619.515.2560	619.515.2430
Elm Street FHC 140 Elm Street San Diego, CA 92101 619.515.2520	FHC at City College 1550 Broadway Suite 2 San Diego, CA 92101 619.515.2525	FHC at Commercial 2325 Commercial Suite 1400 San Diego, CA 92113 619.515.2422	Grossmont FHC 8788 Jamacha Rd Spring Valley, CA 92911 619.515.2555	Hillcrest FHC 4094 4th Avenue San Diego, CA 92103 619.515.2545	Ibarra FHC 4874 Polk Avenue San Diego, CA 92105 619.515.2426
Lemon Grove FHC	Logan Heights FHC	North Park FHC	Oak Park FHC	Rice FHC	Sherman Heights FHC
7592 Broadway	1809 National Ave	3544 30 <sup>th</sup> Street	5160 Federal Blvd	352 L Street	2391 Island Avenue
Lemon Grove, CA 91945	San Diego, CA 92113	San Diego, CA 92104	San Diego, CA 92105	Chula Vista, CA 91911	San Diego, CA 92102
619.515.2550	619.515.2300	619.515.2424	619.515.2454	619.515.2325	619.515.2435

### **VISION**

**VA Optometry:** 858.552.8585 x7180 - Provides services to Veterans who have 10% Service Connection or greater.

Lens Crafters Gift of Sight Program: 1.877.753.6727 / Lions Optometric Vision Clinic: 619.298.5273

### **NON-VA DENTAL CARE**

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	Children's Dental Health Center 1270 24 <sup>th</sup> Street	Comprehensive Health Center 3177 Oceanside Blvd	Grossmont FHC 8788 Jamacha Road Spring Valley, CA 91977	La Maestra Community Health Center 183 South First Street	La Maestra Community Health Center 7967 Broadway Avenue	La Maestra Community Health Center 4305 University Ave
	San Diego, CA 92102 619.234.9131	San Diego, CA 92113 619.398.1534	619.515.2330	El Cajon, CA 92019 619.328.1335	Lemon Grove, CA 92019 619.741.7423	San Diego, CA 92105 619.285.8135
	Logan Heights Family Health Center 1809 National Ave San Diego, CA 92113 619.515.2394	Neighborhood Healthcare 425 N. Date St, Ste 129 Escondido, CA 92025 760.520.8330	Neighborhood Healthcare – Lakeside 10039 Vine Street Lakeside, CA 92040 619.390.9135	North Park Dental Clinic 3544 30 <sup>th</sup> Street San Diego, CA 92104 619.515.2434	North County Health 2201 Mission Avenue, Suite 103 Oceanside, CA 92054 760.400.0277	North County Health 217 Earlham Street Ramona, CA 92065 760.789.1223
	North County Health Services 150 Valpreda Road San Marcos, CA 92069 760 736 6794	Operation Samahan Health Clinic 10737 Cam Ruiz # 235 San Diego, CA 92126 858 578 4220	San Diego American Indian Health Center 2630 First Avenue, San Diego, CA 92103 619 234 2158	Southern Indian Health Council 4058 Willows Road Alpine, CA 91901 619 445 1188	Southern Indian Health Council 36350 Church Road Campo, CA 91906 619 445 1188 x2	Vista Community Clinic 1000 Vale Terrace Vista, CA 92084 760.631.5000 x1289

<sup>\*</sup>Call individual clinics to find out about fee scales and services offered

Page 4 of 13 Rev. 1.22.2018 - AS

# **MENTAL HEALTH**

### \*\*\*Call 9-1-1 for Psychiatric Emergencies\*\*\*

### VA Mental Health Access Clinic / 858.642.3391

Initial assessment for mental health services and referrals for follow-up treatment.

Walk-in hours: Monday through Friday from 0800-1430 at the VA Medical Center in La Jolla (2nd Floor, North Wing).

Courage to Call – Veterans Hotline / 877.698.7838 - 24/7 helpline with links to community resources throughout San Diego

Veterans Crisis Hotline / 800.273.8255 (Press 1) - 24/7 confidential support for Veterans in crisis and families and friends

Access and Crisis Line / 888.724.7240 - 24/7 crisis and information line, referrals to community mental health clinic

WarmLine / 619.295.1055 or 800.930.9276 - 15:30 to 23:00, 7 days a week, peer to peer support line

### **VET CENTERS**

Readjustment Counseling for Combat Veterans & treatment for Military Sexual Trauma

San Diego Vet Center	San Marcos Vet Center	Chula Vista Vet Center
2790 Truxton Road, Suite 130	One Civic Center Drive, Suite 140	180 Otay Lakes Road, Suite 108
San Diego, CA 92106	San Marcos, CA 92069	Bonita, CA 91902-2439
858.642.1500	760.744.6914	877-618-6534 Or 877-927-8387

Aspire Center / 855.297.8397- Residential treatment program for Post-Traumatic Stress Disorder and Traumatic Brain Injury.

### **NON-VA COMMUNITY MENTAL HEALTH CLINICS**

Jane Westin Center	1568 Sixth Avenue, San Diego, CA 92101	619.235.2600
North Central Mental Health Center	1250 Morena Blvd, 1st Floor, San Diego, CA 92110	619.692.8750
CRF Douglas Young Center	10717 Camino Ruiz, Suite 207, San Diego, CA 92126	858.695.2211
Project Enable	286 Euclid Avenue, Suite 102, San Diego, CA 92114	619.266.2111
Maria Sardinas Center	1465 30th Street, Suite K, San Diego, CA 92154	619.428.1000
North Costal Mental Health Center	1701 Mission Ave, Suite A, Oceanside, CA 92054	760.967.4475
North Inland Mental Health Clinic	125 W. Mission Ave, Suite 103, Escondido, CA 92025	760.747.3424
Exodus Recovery, Inc.	660 E. Grand Avenue, Escondido, CA 92025	760.796.7760
Kinesis North	474 W. Vermont Ave, Suite 101, Escondido, CA 92025	760.480.2255
Mental Health Systems Vista	550 W. Vista Way, Suite 407, Vista, CA 92083	760.758.1092
East County Mental Health Center	1000 Broadway, Suite 210, El Cajon, VA 92021	619.401.5500
Heartland Center	1060 Estes Street, El Cajon, CA 92020	619.440.5500
South Bay Guidance Center	835 3 <sup>rd</sup> Ave, Suite C, Chula Vista, CA 91911	619.427.4661
Imperial County Behavioral Health	220 Main Street, Brawley, CA 92227	760.351.2820

Page 5 of 13 Rev. 1.22.2018 - AS

# **SUBSTANCE ABUSE TREATMENT**

### VA Substance Abuse Recovery and Rehabilitation Treatment Program (SARRTP) 858.552.7560

Intakes can be started on a walk-in basis Monday through Friday from 0800 – 1430 at the VA Medical Center in La Jolla (2nd Floor, North Wing) or by appointment. Upon completion of the evaluation process, treatment recommendations are made that may include:

### Levels of treatment offered:

- Inpatient Treatment: 28-day program at the VA Medical Center in La Jolla (2<sup>nd</sup> Floor, West Wing)
- Outpatient Services: Groups/Individual counseling offered at the Medical Center or Community Based Outpatient Clinics
- Recovery Home: VA-contracted recovery home placement in conjunction with outpatient services

### **VA CONTRACT RECOVERY HOMES**

Heartland House	5855 Streamview Drive, San Diego, CA 92105	619.287.5460
Veterans Village of San Diego	4141 Pacific Highway, San Diego, CA 92110	619.497.0142

### **RESIDENTIAL SERVICES**

RESIDENTIAL SERVICES		
Amigos Sobrios (Men)	741 11th Avenue, San Diego, CA 92101	619.232.7754
Amity Vista Ranch (Men)	2260 Watson Way, Vista, CA 92083	760.599.1892
Casa Raphael (Men)	993 Postal Way, Vista, CA 92083	760.630.9922
Crossroads (Women)	3594 Fourth Avenue, San Diego, CA 92103	619.296.1151
CRASH – Short Term I (Men)	4161 Marlborough Avenue, San Diego, CA 92105	619.282.7274
CRASH – Short Term II (Women)	2410 E Street, San Diego, CA 92102	619.234.3346
CRASH – Bill Dawson Program (Men/Women)	726 F Street, 2nd Floor, San Diego, CA 92101	619.239.9691
Fellowship Center (Men)	737 East Grand Avenue, Escondido, CA 92025	760.745.8478
San Diego Freedom Ranch (Men)	1777 Buckman Springs Road, Campo, CA 91906	619.478.5696
House of Metamorphosis (Men/Women)	2970 Market Street, San Diego, CA 92102	619.236.9217
MAAC Project – Casa de Milagros (Latina Women)	1127 South 38th Street, San Diego, CA 92113	619.262.4002
MAAC Project – Nosotros (Latino Men)	73 N. Second Avenue, Bldg B, Chula Vista, CA 91910	619.426.4801
MHS – Family Recovery Center (Women/Kids)	1100 Sportfisher Drive, Oceanside, CA 92054	760.439.6702
MITE – KIVA, East Wing (Women/Children)	2049 Skyline Drive, Lemon Grove, CA 91945	619.465.7303
Serenity House & Serenity Center (Women/Kids)	1341 N. Escondido Boulevard, Escondido, CA 92025	760.747.1015
Pathfinders (Men)	2980 Cedar Street, San Diego, CA 92102	619.239.7370
Stepping Stone (Gay/Lesbian emphasis)	3767 Central Avenue, San Diego, CA 92105	619.278.0777
Tradition One (Men)	4104 Delta Street, San Diego, CA 92113	619.264.0141
Turning Point (Women)	1315 25th Street, San Diego, CA 92102	619.233.0067
VOA Renaissance Treatment Center (Men/Women)	Call for Location	619.232.9343
Way Back (Men)	2516 A Street, San Diego, CA 92102	619.235.0592

### **NON-RESIDENTIAL SERVICES**

3928 Illinois St. #101, San Diego, CA 92104	619.515.2586
1365 North Johnson Avenue, Suite 111, El Cajon, CA 92020	619.440.4801
2821 Oceanside Boulevard, Oceanside, CA 92054	760.721.2781
751 Rancheros Road, Suite #5, San Marcos, CA 92069	760.761.0515
1180 Third Avenue, C-3, Chula Vista, CA 91911	619.691.8164
2414 Hoover Street, National City, CA 91950	619.336.1226
6244 El Cajon Boulevard, Suite 15, San Diego, CA 92115	619.287.8225
1100 Sport Fisher Drive, Oceanside, CA 92054	760.439.6702
6154 Mission Gorge Road, Suite 120, San Diego, CA 92120	619.285.1718
200 East Washington Avenue, #100, Escondido, CA 92025	760.741.7708
3340 Kemper Street, Suite 105, San Diego, CA 92110	619.523.8121
4990 Williams Avenue, La Mesa, CA 91942	619.668.4200
4125 Alpha Street, San Diego, CA 92113	619.266.0166
759 Eighth Avenue, San Diego, CA 92101	619.696.0873
140 Arbor Drive, San Diego, CA 92103	619.543.7625
3288 El Cajon Boulevard, Suite 13, San Diego, CA 92104	619.521.5720
101 16th Street, San Diego, CA 92101	619.232.9343
	1365 North Johnson Avenue, Suite 111, El Cajon, CA 92020 2821 Oceanside Boulevard, Oceanside, CA 92054 751 Rancheros Road, Suite #5, San Marcos, CA 92069 1180 Third Avenue, C-3, Chula Vista, CA 91911 2414 Hoover Street, National City, CA 91950 6244 El Cajon Boulevard, Suite 15, San Diego, CA 92115 1100 Sport Fisher Drive, Oceanside, CA 92054 6154 Mission Gorge Road, Suite 120, San Diego, CA 92120 200 East Washington Avenue, #100, Escondido, CA 92025 3340 Kemper Street, Suite 105, San Diego, CA 92110 4990 Williams Avenue, La Mesa, CA 91942 4125 Alpha Street, San Diego, CA 92113 759 Eighth Avenue, San Diego, CA 92101 140 Arbor Drive, San Diego, CA 92103 3288 El Cajon Boulevard, Suite 13, San Diego, CA 92104

### **DETOXIFICATION**

McAlister Institute	Call for Location	619.442.0277
Volunteers of America	Call for Location	619.232.9343

County of San Diego Alcohol and Drug Services Information and Referral line / 619.692.5727 Sober Living Association / 800.799.2084 - call for a list of active sober living homes in San Diego

Page 6 of 13 Rev. 1.22.2018 - AS

# **HOUSING RESOURCES**

National Call Center for Homeless Veterans 877.424.3838

VA Healthcare for Homeless Veterans 855.235.2413 San Diego Info Line 2-1-1

**HOMELESS SHELTERS** 

### Organization Location **Phone Accommodations** 1919 Apple Street **Bread of Life** 760.566.5253 Men and Women Oceanside, CA 92054 3260 Production Ave **Brother Benno's Center** 760.439.1244 Men, women, and children Oceanside, CA 92054 **Catholic Charities** 2478 Impala Drive 760.929.2322 Men only La Posada de Guadalupe Carlsbad, CA 92010 106 S. Grape Street **Center for Community Solutions** 760.747.6282 Women and Families (DV) Escondido, CA 92025 550 West Washington Ave **Haven House at Interfaith** Men and Women 760.489.6380 x267 **Community Services** Escondido, CA 92025 859 East Vista Way **Operation Hope** 760.724.0015 Single women and women with children Vista, CA 92084 759 8<sup>th</sup> Avenue Women only Rachel's Women's Center 619.236.9074 San Diego, CA 92101 No children San Diego Rescue Mission 120 Elm Street 619.819.1844 Single Men Nueva Vida Haven San Diego, CA 92101 619.687.3720 Women and children 824 Seventh Ave The Salvation Army 619.231.6000 x2451 Men Only San Diego, CA 92101 430 F Street Couples

**South Bay Community Services** 

St. Vincent De Paul Village /

**Solutions for Change** 

Father Joe's Villages

**Single Room Occupancy (SRO) hotels**: Typically single room units with a bed, small refrigerator and microwave. These units can be affordable because they offer lower rents and usually do not require security deposits or first and last month's rent. Find current SROs by calling 2-1-1 or on-line at <a href="mailto:sdb.cog">sdb.cog</a>

Chula Vista, CA 91910

722 California Street

Vista, CA 92083

1501 Imperial Ave

San Diego, CA 92101

619.426.2350

760.941.6545

619.233.8500 x1355

Families with children

Families with Children

Individuals and Families

**Board & Care Facilities:** Typically shared bedroom arrangements where meals, laundry, and cleaning services are included. Find current Board and Care facilities by calling 619.542.1434 or 2-1-1.

**Section 8 Rental Assistance Program:** Provides rent subsidies to lower-income and special needs households. For the application and waiting list information recording call 619.578.7305. Online application: www.sdhc.org

Safe Parking Program – Dreams for Change / 619.497.0236 – Safe, overnight parking. Check in time nightly between 18:00 – 19:30. Housing resources provided. Locations: 766 28<sup>th</sup> Street, San Diego, CA 92102 and 8804 Balboa Avenue, San Diego, CA 92123

**Recuperative Care** / 760-739-9358 - Housing and support services for Veterans in need of short-term medical and/or mental health stabilization and intensive case management prior to moving into appropriate transitional and/or permanent housing.

**Housing and Urban Development-VA Supported Housing (HUD-VASH)** / HUD provides rental assistance to chronically homeless Veterans with intensive case management needs. VA case managers

**Supportive Services for Veterans Families (SSVF)** assists low-income Veterans and their families by providing outreach, case management, and assistance in obtaining VA and other public benefits.

Veterans Community Services800-974-9909Veterans Village of San Diego619-961-2165St Vincent De Paul Village619-233-8500 x 1120Crisis House619-444-1194 x 304Volunteers of America619-481-3571

Page 7 of 13 Rev. 1.22.2018 - AS

<sup>\*\*\*</sup>Call 2-1-1 for current shelter bed availability

### **VISPDAT Assessment Sites**

**Vulnerability Index and Service Prioritization Decision Assistance Tool (VI-SPDAT)** enables providers to fairly and uniformly provide resources to those in need based on: 1) Level of need 2) Score on the assessment 3) Available housing resources

Veterans Community Services Tu, Th, Fri 0900 – 1600	Father Joe's - Day Center Monday - Friday 0600 - 1400	Friend to Friend Clubhouse Thursdays 0900 – 1500
Wed 1200 – 1600	299 17th Street	2144 El Cajon Blvd
220 M. Folicita Ava Suita F 4	San Diego, CA 92101	San Diego, CA 92104
330 W. Felicita Ave, Suite E-4 Escondido, CA 92025 800.974.9909	619.230.7390	619.955.8217
800.974.9909	Father Joe's -Village	Alpha Project- Casa Raphael
5605 El Cajon Blvd	Monday - Friday 0800-1400	M, Tu, W, F 1200 - 1500
San Diego, CA 92115	1501 Imperial Ave	993 Postal Way
800.974.9909	San Diego, CA 92101	Vista, CA 92083
765 Third Ave, Suite 305	619.233.8500	760.630.9922
Chula Vista, CA 91910		
(800)-974-9909	Interfaith Community Services	TAY Academy (ages 18-25)
227.1/27.112.112.1	Veterans: Mon-Fri 1300-1500 Open to all: Tu, Th 0800-1000	Monday and Friday 0900 - 1300 Wednesday 1000 – 1700
327 Van Houten El Cajon, CA 92020	Open to an. Tu, Til 0800-1000	Wednesday 1000 – 1700
800.974.9909	550 W. Washington Ave	215 Barnes St
	Escondido, CA 92025	Oceanside, CA 92054
	760.489.6380	760.908.9647
Rachael's Women's Center	Community Resource Center	Veterans Assistance of North County
Mon 1300 – 1500	Monday-Friday 0900 – 1600	Interfaith Community Services
Fri 1000-1200 / 1330-1500		Monday-Friday 0800 – 1700
759 8 <sup>th</sup> Avenue	650 Second Street Encinitas, CA 92024	1617 Mission Ave (North entrance)
San Diego, CA 92101	760.753.8300	Oceanside, CA 92058
54.11 2.10 <sub>6</sub> 0) 6.1132202	,	760.529.9979
Salvation Army SD		
Centre City Corps 825 7 <sup>th</sup> Ave	<b>South Bay Community Services</b>	Veterans Village San Diego (VVSD)
San Diego, CA 92101	Tu 1600 – 1800 (singles)	Supportive Services for Veteran Famili
CARE Community Center	Fri 0900 – 1230 (families)	Monday-Friday 0900 – 1700
Wed 1500 - 1800	430 F Street	3320 Kemper St., Ste. 104
12 N. Euclid Ave	Chula Vista, CA 92910	San Diego, CA 92110
National City, CA 91950	619.420.3620	619.961.2165
619.356.4489		
Crisis House	Oceanside Police	South Bay Community Services
M&F 0830-1030	Homeless Outreach Team	TAY Academy (ages 18-23)
W 0830 – 1030	Thursdays 1330 – 1500	Th 1200- 1500
1034 Magnolia Ave		746 Ada Street
El Cajon, CA 92020	307 N. Nevada Street Oceanside, CA 92054	Chula Vista, CA 91911
619.444.1194	Oceanside, CA 92054	

Veteran Assessment Line & Housing Navigator check / 855.813.1131 Monday - Friday 0700 - 1900

Page 8 of 13 Rev. 1.22.2018 - AS

<sup>\*\*\*</sup> To expedite the placement process, start collecting documentation (ex: CA ID, SS card, Birth Certificate, DD214) needed for federally funded housing resources.

### TRANSPORTATION RESOURCES

Veterans Transportation Service / Rides to the VA 858.552.7572 www.va.gov/healthbenefits/vtp/veterans transportation service.asp

VA Traveling Veterans Coordinator / Charles Kirkman 858.552.7448

RideFACT - Facilitation Access to Coordinated Transport / 888.924.3228 www.factsd.org

On the Go: Transportation Services for Older Adults / 858.637.3210 www.jfssd.org/onthego

Operation We Are Here / www.operationwearehere.com/airtravelassistance.html

Travelers Aid Society of San Diego / 619.295.8393 www.travelersaidsandiego.org

Metropolitan Transit System (MTS) / Information and Trip Planning - Call 5-1-1 www.sdmts.com

MTS Access / 844.299.6326 www.sdmts.com/rider-info-accessibility/mts-access

### **UTILITY ASSISTANCE**

MAAC / For bill assistance over \$20 call 619.409.1697. For shut off notice call 619.409.7584.

SDGE Energy Saving Programs / 800.411.SDGE (7343)

Family Electric Rate Assistance (FERA) / www.cpuc.ca.gov/PUC/energy/Low+Income/fera.htm

Neighbor-to-Neighbor Fund / call 2-1-1

Campensinos Unidas / 619.391.9790 - Low income energy bill assistance

### **WOMANS VETERANS RESOURCES**

The VA provides comprehensive health care services to meet the unique needs of women Veterans.

Women Veterans Program Manager: 858.642.3676

Maternity Care Coordinator: 858.344.6999
Military Sexual Trauma Program: 619.400.5189

### **RESOURCES FOR SENIORS**

Veterans Homes "provide the state's aged or disabled veterans with rehabilitative, residential, and medical care and services in a home-like environment at the California Veterans Homes."

Veterans Home of California, Barstow	800.746.0606
Veterans Home of California, Chula Vista	888.857.2146
Veterans Home of California, Yountville	800.400.8387
Veterans Home of California, Lancaster	661.477.5829
Veterans Home of California, Ventura	805.765.5601
Veterans Home of California, West Los Angeles	424.832.8202

Serving Seniors / 619.235.6572 and www.servingseniors.org - provides meals, housing, health services for seniors 60+

Meals on Wheels / 800.573.6467 and www.meals-on-wheels.org - for seniors 60+

A Right Place for Seniors – Free placement agency for seniors and their families. www.arightplaceforseniors.com/sandiego

### **CAREGIVER RESOURCES**

**VA National Caregiver Support** / 855.260.3274 <u>www.caregiver.va.gov</u> <u>www.care.com</u> & <u>www.carelinx.com</u> / Links caregivers with patients

### HOUSING RESOURCES FOR THOSE WITH MEGAN'S LAW/JESSICA LAW BARRIERS

\*Please verify 290 requirements and suitability of placement options with supervising authorities.

Motel 6 / 619.232.8931 - 2353 Pacific Coast Hwy, San Diego, CA 92101

Hotel Iris / 619.297.1691 - 625 Hotel Circle South, San Diego, CA 92108

El Cajon Inn & Suites / 619.444.8147 - 1368 East Main Street, El Cajon, CA 92021

Super 8 / 619.470.8877 - 2435 Sweetwater Road, National City, CA 91950

Adonai-Jireh Sober Living / 760.295.3898

Etheridge Center / 619.231.6361- 405 63rd Street, San Diego, CA 92114 (substance abuse treatment, \$650/month)

Page 9 of 13 Rev. 1.22.2018 - AS

# **HEALTHCARE FOR HOMELESS VETERANS (HCHV)**

HCHV Program Office: 619.497.8989 / 7410 Mission Valley Road, San Diego, CA 92108.

VA National call Center for Homeless Veterans: 877.4AID.VET (877.424.3838)

### **Homeless Outreach Clinic Schedule**

Outreach services include referrals for healthcare, mental health, substance abuse, housing, employment and other resources.

Walk-ins are welcomed at all clinics. Clinic hours are subject to change or cancellation.

MONDAY:	VAMC La Jolla (2 North) 7:30 AM – 2:00 PM 3350 La Jolla Village Drive San Diego, CA 92161		VVSD Bridge Shelter 8:00 AM – 10:00 AM		
TUESDAY:	VAMC La Jolla (2 North) 7:30 AM – 2:00 PM 3350 La Jolla Village Drive San Diego, CA 92161				
WEDNESDAY:	VAMC La Jolla (2 North) 7:30 AM –2:00 PM 3350 La Jolla Village Drive San Diego, CA 92161				
THURSDAY:	VAMC La Jolla (2 North) 7:30 AM – 2:00 PM  3350 La Jolla Village Drive San Diego, CA 92161		VA Oceanside Clinic 8:00 AM- 11:30 AM 1300 Rancho del Oro Oceanside, CA 92056 760.643.4698		
FRIDAY:	VAMC La Jolla (2 North) 7:30 AM – 2:00 PM 3350 La Jolla Village Drive San Diego, CA 92161	PATH / Family Health Center (Medical Services Only) 8:00 AM – 12:00 PM 1250 6 <sup>th</sup> Avenue, Suite 100 San Diego, CA 92101 858.646.8161		San Diego Day Center 9:00 AM – 11:00 299 17 <sup>th</sup> Street San Diego, CA 92101 619.234.3041	

## **Veteran Benefits Administration (VBA) Clinic for Homeless Veterans**

The representative is here to answer questions and provide assistance specifically to HUD-VASH clients.

Topics include: Service Connected Compensation, Non-Service Connected Pension, initiating or followingup on claims, review of letters received from VBA, among other information.

Saint Vincent de Paul 1501 Imperial Ave, San Diego, CA 92101 2 <sup>nd</sup> & 4 <sup>th</sup> Monday of each month @ 1200	VA San Diego Counseling Center (SDCC) 7410 Mission Valley Road, San Diego, CA 92108 2 <sup>nd</sup> and 4 <sup>th</sup> Friday of each month @ 1230
Interfaith Community Services - Oceanside 1617 Mission Ave, Oceanside, CA 92058 1 <sup>st</sup> Friday of each month @1300 3 <sup>rd</sup> Tuesday of each month @ 1000	Interfaith Community Services – Escondido 550 W. Washington Ave, Escondido, CA 92025 2 <sup>nd</sup> & 4 <sup>th</sup> Tuesday of each month @ 1300

Page 10 of 13 Rev. 1.22.2018 - AS

Program	Location	Food	Clothing	Laundry	Showers	Mail	Drop-In Center
Brother Benno's Center 760.439.1244	3260 Production Avenue Oceanside, CA 92054	Х	х		х	х	Х
Crisis House	1034 Magnolia Ave	х				х	х
619.444.1194	El Cajon, CA 92020						
Community Resource Center 760.753.8300	650 2nd Street Encinitas, CA 92024	х				X	х
God's Extended Hand	469 16th Street						
619.234.3251	San Diego, CA 92101	Х	Х				
Journey Food and Clothing Bank	8363 Center Drive						
619.464.4544	La Mesa, CA 91942	Х	Х				
Emergency Services - Claremont	4167 Rappahannock Ave					.,	
858.274.2273	San Diego, CA 92117	Х	Х			Х	
Emergency Services – Ramona	733 Main Street	V	v				
760.789.4458	Ramona, CA 92065	Х	Х				
Emergency Services – Joyce Snyder	1675 Garnet Avenue	V	V				
858.272.0163	San Diego, CA 92109	Х	Х				
Emergency Services – Salvation Army 619.473.0165	Call for location	х	х				
Episcopal Diocese of San Diego	0.11.6	.,			.,	.,	
619.291.5947	Call for location	Х			Х	Х	
Fallbrook Community Project	1042 S. Mission	.,	٠,,				
760.728.7608	Fallbrook, CA 92028	Х	Х				
Family Services Centre City	730 F Street	.,	٠,,				
619.699.2216	San Diego 92101	Х	Х				
Imperial Beach United Methodist Church	455 Palm Avenue	.,	٠,,		.,		
619.424.5181	Imperial Beach, CA 91932	Х	Х		Х		
Interfaith Carlsbad Service Center	5731 Palmar Way, Suite A	.,	, , , , , , , , , , , , , , , , , , ,				
760.448.5696	Carlsbad, CA 92010	Х	X				Х
Interfaith Community Services - N. Central	550 W. Washington St	V		v	v	v	
760.489.6380	Escondido, CA 92025	Х		Х	Х	Х	
Interfaith Community Services - N. Costal	4700 North River Road	x	x			х	
760.721.2117	Oceanside, CA 92054	^	^			^	
Helping Hands Outreach Ministries	309 Prescott Avenue	x	x				
619.937.0197	El Cajon, CA 92020	^	^				
Helping Hands – St. Peter's Episcopal Church	334 14 <sup>th</sup> Street	x	x				
858.755.1616	Del Mar, CA 92104	^	^				
Mid-City Christian Fellowship	4100 Fairmont Avenue	х	х				
619.944.1911	San Diego, CA 92105	^					
North County Costal Service Center	1905 Apple Street, Ste 5	х	х				
760.721.2117	Oceanside, CA 92054	^					
San Diego Day Center	299 17 <sup>th</sup> Street			х	х	Х	х
619.230.7390	San Diego, CA 92101						
Presbyterian Crisis Center	2459 Market Street		х				
619.232.2753	San Diego, CA 92101						
Project Hand Emergency Assistance	580 Hilltop Drive	х	х				
619.425.4061	Chula Vista, CA 91910						
Rachel's Women's Center	759 8 <sup>th</sup> Avenue	Х	х	х	х		x
619.696.0873	San Diego, CA 92101						
San Diego Food Bank	Call for neighborhood	Х					
866.350.3663	distribution programs		1				
Sister Delores Social Outreach	278 Alvarado Street	х	х				
619.427.7637	Chula Vista, CA 91910	+	1				
So Others May Eat, Inc 858.414.8281	Call for Locations	х	х				
Think Dignity	1228 University Ave #200	1					
619.537.8736	San Diego, CA 92103			Х	Х		
Turning the Hearts Center	345 5 <sup>th</sup> Avenue	1					
619. 691.9643	Chula Vista, CA 91910				Х		
Uptown Faith Community Services	4101 30 <sup>th</sup> Street, Ste B		v			v	
619.281.8411	San Diego, CA 92104		X			Х	

Page 11 of 13 Rev. 1.22.2018 - AS

# VA GRANT AND PER DIEM (GPD) TRANSITIONAL HOUSING PROGRAMS

Eligibility for VA Healthcare not required.

All characters of discharge accepted, except Dishonorable.

Must have at least one day of active duty service, outside of training.

Interfaith Community Services	32-bed bridge housing program for male and female Veterans with a permanent housing
Bridge Bed Program	plan
1617 Mission Avenue Oceanside, CA 92058	Length of stay: Approximately 90-days Sobriety: Housing-first model
760.529.9979	Referral Process: Present to the ICS lobby between 0900-1100 Mon – Fri
Interfaith Community Services Oceanside Apartments 1617 Mission Avenue Oceanside, CA 92058 760.529.9979	40-bed, service-intensive, transitional housing program for male and female Veterans Length of stay: Through September 30, 2018 Sobriety: Sobriety required at admission and throughout program stay Referral Process: Present to the ICS lobby between 0900-1100 Mon – Fri
Veterans Village of San Diego	6-unit bridge housing program for families with female Veterans that have a permanent housing plan
Welcome Home	Length of stay: Approximately 90-days
4141 Pacific Highway	Sobriety: Housing-first model
San Diego, CA 92110 619.264.7401	Referral Process: Walk-in during business hours for interview with Intake Coordinator. Intake Facility is not the location site for this program.
Veterans Village of San Diego	80-bed bridge housing program for male and female Veterans with a permanent housing
Veterans On Point	plan
2077 Kurtz Street San Diego, CA 92110	Length of stay: Approximately 90-days Sobriety: Housing-first model
619.393.2039	Referral Process: Walk-in during business hours for interview with Intake Coordinator
Veterans Village of San Diego Veterans Rehab Center	161-bed substance abuse and mental health rehabilitation facility for male and female Veterans
4141 Pacific Highway	Length of stay: Approximately one year
San Diego, CA 92110	Sobriety: No pre-admission requirement, but required throughout program stay
619.393.2041	Referral Process: Walk-in interview hours – 8:00 - 11:30 M, W, Th, Fri
<b>St. Vincent De Paul</b> 1501 Imperial Avenue San Diego, CA 92101	50-bed, low-demand, transitional housing program for chronically homeless Veterans, Veterans with mental health issues, or Veterans with a history of repeated unsuccessfu housing attempts. Male and female Veterans and families accepted.  Length of stay: Maximum stay two years
619.233.8500 x0	Sobriety: Housing-first model  Referral Process: Present to reception and request Veteran-specific housing
Volunteers of America Hawley House 9980 Hawley Road	20-bed bridge housing program for male Veterans with a permanent housing plan Length of stay: Approximately 90-days
El Cajon, CA 92021 619.561.9808	Sobriety: No period of sobriety required for entry, but sober living required after intake Referral Process: Call program for interview

Page 12 of 13 Rev. 1.22.2018 - AS

### **LEGAL RESOURCES**

Thomas Jefferson School of Law – Veterans Self-Help Clinic / 619.961.4369 – Legal assistance for low to moderate income Veterans.

**Legal Aid Society** / 877.534.2524 – Free or low cost legal assistance for consumer and criminal matters, family disputes, welfare and health benefits, immigration and poverty law issues.

**San Diego Volunteer Lawyer Program** / 619. 235.5656 – Serves the homeless, abused children, domestic violence victims, elder abuse victims, Veterans, immigrants and HIV/AIDS sufferers.

**Center for Community Solutions** / 858.272.1574 - Offers legal assistance with the following: restraining orders, family law, and general legal counsel/referral.

**University of San Diego (USD) Legal Clinic** / 619.260.7470 or 619.260.7425 – Provides free legal assistance to low-income residents of San Diego County regarding issues such as civil cases, entrepreneurship, immigration, income tax, landlord/tenant matters, small claims, and special education.

**University of San Diego (USD) Veterans Legal Clinic** / 619.260.7470 - Represents Veterans in disputes with predatory lenders and schools over the use of GI Bill funds and related loans. Assists with appealing denied benefits and discharge upgrades.

Family Justice Center / 619.533.6043 – Provides legal, medical, and social services to victims of domestic violence.

Senior Citizens Legal Services / 858.565.1392 – Provides counseling and advice sessions for legal issues for seniors ages 60 and older.

**Lawyer Referral and Information Service (San Diego County Bar Association)** / 800.464.1529 or 619.231.8585 – Provides assistance finding an attorney specific to the legal needs.

California Veterans Legal Task Force / 619.731.3356 – Helps Veterans upgrade discharges and apply for social security benefits.

Veterans of Foreign Wars (VFW) Legal Clinic / www.hrtroops.org/news/events 858.433.0525 – Assists with military discharge upgrade.

Clean Slate Clinic / 619.940.7577 – Expungement assistance.

Family Law Facilitator's Office / www.sdcourt.ca.gov (search "family law facilitator" on site) – Divorce assistance

Military Assistance Project / www.militaryassistanceproject.org – Bankruptcy assistance.

**Bankruptcy Self-Help Center** / 877.534.2524 – Free assistance Wednesdays 1400 – 1600 at 325 West F Street, 2<sup>nd</sup> Floor Law Library, San Diego, CA 92101

**Department of Child Support Services Veteran Liaisons** / <a href="mailto:heretohelp@sdcounty.ca.gov">heretohelp@sdcounty.ca.gov</a> / North County - 760.740.5624 / Central San Diego 619.578.6707 / South County - 619.731.3591

Community Law Project / www.cwclp.org – Legal clinics that provide free and confidential legal Information and referrals:

Clinic Location	Day / Time
Hoover High School – 4474 El Cajon Blvd, San Diego, CA 92115	Tuesdays 12:00 – 2:00 PM
Rosa Parks Elementary School – 4510 Landis Street, San Diego, CA 92105	Fridays 8:30 – 11:00 AM
First Lutheran Church – 1420 Third Avenue, San Diego, CA 92101	Mondays 5:30-8:30 PM
Lemon Grove Academy Middle School – 7866 Lincoln St, Lemon Grove, CA 92145	One Friday each month 1:00 – 4:00 PM **
Presbyterian Church – 120 Stevens Avenue, Solana Beach, CA 92075	One Tuesday each month 5:00 – 8:00 PM **
St. Leo's Mission – 963 Genevieve Street, Solana Beach, CA 92075	One Wednesday each month 5:00 – 8:00 PM **

<sup>\*\*</sup>Check website for the specific date of clinic. All clinics may be closed for holidays – see website for updates and closures.

**VETERANS TREATMENT COURT (VTC):** Contact defense counsel to request VTC. All referrals are generated by the sentencing judge. **PENAL CODE 1170.9** 

1170.9 (a) "In the case of any person convicted of a criminal offense who could otherwise be sentenced to county jail or state prison and who alleges that he or she committed the offense as a result of sexual trauma, traumatic brain injury, post-traumatic stress disorder, substance abuse, or mental health problems stemming from service in the United States military, the court shall, prior to sentencing, make a determination as to whether the defendant was, or currently is, a member of the United States military and whether the defendant may be suffering from sexual trauma, traumatic brain injury, post-traumatic stress disorder, substance abuse, or mental health problems as a result of that service..."

### **VETERANS JUSTICE OUTREACH PROGRAM**

VA San Diego Healthcare System	Dan Forsberg / 619.497.8917	George Kennedy / 650.493.50000 x23163	Susann Adams / 562.826.8000
San Diego Counseling Center	Marti Rarick / 760.643.4476	Re-entry Specialist for No. CA Prisons	Re-entry Specialist for So. California Prisons
7410 Mission Valley Road	Angela Simoneau / 619.497.8906	795Willow Road, Bldg 374/180D	5901 East 7th Street
San Diego, CA 92108	Joy Villavicencio / 619.497.8905	Menlow Park, CA 94025	Long Beach, CA 90882

\*\*\*Please note that the VA cannot accept collect calls

Page 13 of 13 Rev. 1.22.2018 - AS